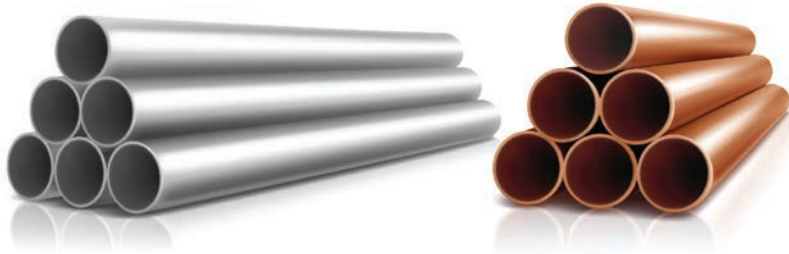


Water Service Lead/Copper Inventory Program Underway



To better protect our community, and in preparation for the U.S. Environmental Protection Agency's (EPA) Lead and Copper Rule Revision (LCRR), the Water Authority of Great Neck North is aggressively working towards achieving a complete inventory of our water service construction material throughout our distribution area.

The Authority is working to certify quality and safety by testing for lead and updating the water service lines. We are informing our customers of the steps you should take in your home or business and this includes recommending replacement, should you have lead water lines.

Your water service is the pipe that brings water from the Authority's water main into a home or business. That pipe can be constructed of copper, plastic, iron, galvanized steel, or lead. The Authority owns and maintains the portion of the water service that goes from the water main up to and including the curb stop valve, typically located at the property line.

In 1939, the Town of North Hempstead specified the use of copper for water service material, replacing the lead piping formerly used. It is important to note that the Authority has a robust corrosion control program, treating the water supply, vigilantly testing, and monitoring the supply for lead levels throughout its distribution system, including homes and businesses with known lead service lines.

To compile the most complete inventory of water service construction material, the Authority is utilizing numerous resources, but also asking our customers to aid in our efforts to ensure your own safety by checking the lines running into your home or business. Page 2 of our newsletter includes steps for you to check your water service line and pipes.

Should you discover an active lead service line on the Authority-owned portion of service, the Authority will replace that portion of the service at no cost to you. Should an active lead service line be discovered on the customer-owned portion, the Authority will notify you regarding next steps, and recommend that you replace the service line, as advised by the EPA and the Authority.

Should you have any questions, call (516) 487-7973.



LEARN HOW TO CHECK YOUR WATER LINES

Water Authority of Great Neck North BOARD OF DIRECTORS

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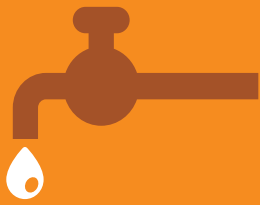
2022 Annual Drinking Water Quality Report



Our water meets or exceeds all local, state and federal drinking water standards, and our latest report can be found on our website.

To receive a printed copy, contact the Authority at: (516) 487-7973.

waterauthorityofgreatnecknorth.com



CHECKING YOUR WATER SERVICE LINE AND PIPES

The Authority's water mains and lines are not made of lead; however, lines to your home or business may be. **HERE'S HOW TO CHECK & WHAT YOU'LL NEED:** ✓Coin ✓Strong Magnet ✓Sandpaper ✓Cellphone

STEP 1: Locate your water meter and find the pipe that enters your home or business through the outside wall.

STEP 2: Carefully scratch the surface of the pipe with the edge of a coin. Don't use a knife or sharp tool which may puncture the pipe. If the pipe is painted, use sandpaper to expose the metal first.

STEP 3: Identify the metal. If it turns shiny silver in color, it could be lead or steel. Place a magnet on the pipe. If it sticks, it's steel.

STEP 4: Use your cell phone camera to take a photo. Then use your cell phone camera to scan the QR Code which will take you to the Lead & Copper Inventory webpage. From there, fill out the form and upload your photo(s).

If you don't have a cell phone, go to our website at www.waterauthorityofgreatnecknorth.com and click on the **Lead & Copper Inventory banner** on top of the homepage. Please note that the inventory form is towards the bottom of the web page.

[Lead & Copper Inventory](#)



QUESTIONS?

Email: customerservice@wagmn.org
Call: (516) 487-7973

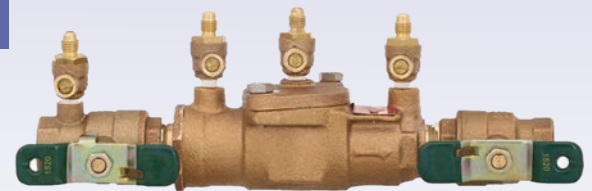
BACKFLOW TESTING IS REQUIRED

Homeowners are responsible for annual testing

Backflow devices prevent contamination and pollution from entering into our drinking water. They are required on irrigation systems, pools, hot tubs and fire sprinkler systems, and need to be tested annually by a certified backflow tester chosen by you. Failure to comply can result in fines and eventual discontinuation of water services.

Visit www.waterauthorityofgreatnecknorth.com for a list of certified backflow testers, guidelines, fees, and shut-off dates.







EMAIL BACKFLOW TESTS TO: backflowprogram@wagmn.org - Include your address and account number in the subject line. If you have any questions, call us at (516) 487-7973.



WATER CONSERVATION SEASON IS HERE

Outdoor activities account for **30%** of Water Usage*

From sprinklers to pools, gardening to play, the outdoor season increases the demand on our water supply. There are steps we can take to help conserve during this season, saving money and helping to preserve our water resource.

-  **Water Early and Less Often**
Watering in the evening or early morning helps reduce evaporation
-  **Replace Old Irrigation Controls with Smart Sensors**
Smart sensors auto-adjust with weather, minimizing unnecessary watering
-  **Plant Smart**
Plants native to our area thrive in our climate, without excess watering
-  **Use Soaker Hoses**
These drip hoses get at the root of irrigation while lessening water usage
-  **Mulch**
Mulch not only controls weeds but helps maintain moisture around plants
-  **Sweep the driveway**
Sweep, don't hose your drive and walkway

*Source: EPA.gov

IRRIGATION GUIDELINES

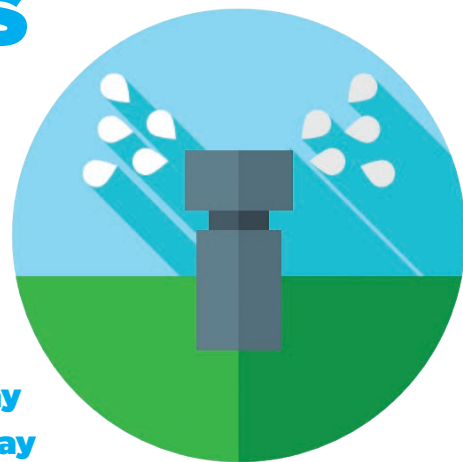
The Water Authority of Great Neck North adheres to an Odd/Even watering schedule as follows:

- **No watering between 10:00 a.m. and 4:00 p.m.**
- No irrigation during periods of rain
- A rain gauge or moisture sensor is required for automatic lawn irrigation systems

Odd numbered addresses water: Monday, Wednesday and Friday

Even numbered addresses water: Tuesday, Thursday and *Sunday

*The printed version of our Newsletter incorrectly stated 'Saturday'





Presorted
Standard
US Postage
PAID
Permit No. 1532
Garden City, NY

Water Authority of Great Neck North
50 Watermill Lane
Great Neck, NY 11021

Administrative Hours:
Monday through Friday
8 a.m. - 4 p.m.
(516) 487-7973

24-Hour Emergency:
(516) 482-0210

www.waterauthorityofgreatnecknorth.com

GO PAPERLESS WITH eBILLING



eBilling has arrived. Customers can now go paperless, receiving their water bill and notices online only. Registration is hassle-free. Simply visit the billing section of our website, download the authorization form, and email the completed form to customerservice@wagnn.org or drop it off with payment to the office.

NEW WAYS TO PAY

The Authority now offers more ways to pay your bill

In Person Office Payment:

50 Watermill Lane, Great Neck,
Mon - Fri, 8:00 a.m. - 4:00 p.m.
Cash, personal checks and now Credit Card Payments are accepted.

Drop Box in Office Vestibule:

Personal, bank or
cashier's checks ONLY.

By Phone:

(516) 774-4001
e-check or credit card

Direct Debit:

Customers can sign up for direct debit on our website:
www.waterauthorityofgreatnecknorth.com/billing-debit.html

Pay Online:

Through Smart Energy Water, customers can pay utilizing a secure, third-party provider. Convenience fees will apply. The Authority does not receive this fee.

For more information on payment options visit:

www.waterauthorityofgreatnecknorth.com/billing.html

Credit Card
New!
In-office Credit
Card Payments
now accepted.